

What is neighbourhood and tenancy dispute resolution?

Neighbourhood and tenancy dispute resolution comes in many forms depending on the type of issue, the number of households involved and the stage at which you have sought help.

Sometimes people need strategies when they see an issue ahead. Other times people need support to have difficult conversations because attempts to discuss problems with neighbours or tenants have become impossible.

In other cases a group of neighbours may need assistance with another party like the council, a commercial interest or a very problematic neighbour who is causing high levels of nuisance and annoyance.

Emerge offers assistance so you can plan strategies, get other neighbours on board where needed and negotiate a solution. If the problem can be addressed by all the people affected at the same time the result is more effective and stable.

Emerge also has expertise in dealing with government agencies and navigating pathways through policies and regulations that affect your home and neighbourhood.

Emerge does not give legal advice but has resources and strategies to help you identify when you need legal advice and also to minimise its cost.

Emerge does not receive payment from other entities so the advice you receive is not tainted with any conflicts of interest.

Why use Emerge Dispute Resolution for your neighbourhood and tenancy dispute?

Neighbours are arguably the magic factor predicting the enjoyment of your home. Often you do not really know them until you have a neighbourhood problem. Then it can be very difficult to come to an agreement because there is little or no common understanding or values.

Dispute resolution focuses on positive solution-focused interventions using:

- ✓ Creative problem solving
- ✓ Positive process – building and strengthening positive relationships
- ✓ Addressing whole problem not just legal issues
- ✓ Quicker and cheaper than court
- ✓ Bring unbiased communications, strategies and solutions
- ✓ Process will help you understand your neighbour's interest needs and feelings better and they will yours



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Getting the most out of neighbourhood and tenancy dispute resolution meeting



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Checklist for your meeting

Neighbourhood situations where dispute resolution is a powerful approach and a useful alternative to a legal response



Noise eg loud music



Lobbying local government to change or prevent change to regulations like zoning for building and development, traffic calming and parking



Neighbourhood communication and engagement strategies



Overhanging trees



Difficult and complex neighbours

Short opening statement



Escaping waste



Engaging other neighbours to rally about a shared concern



Dogs and other pets



Mediation



Building and renovation
